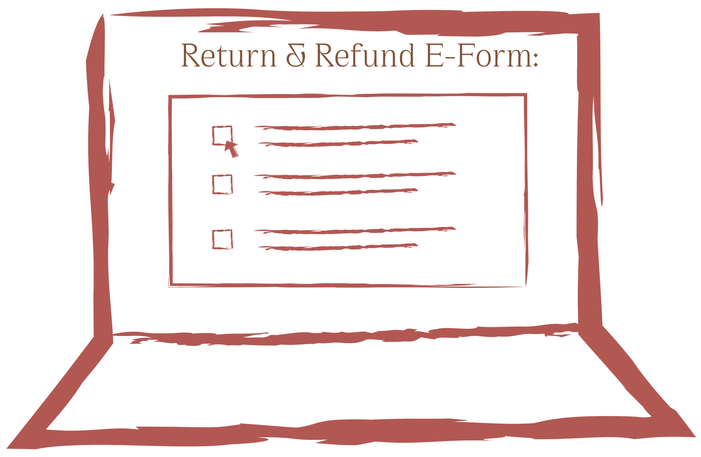
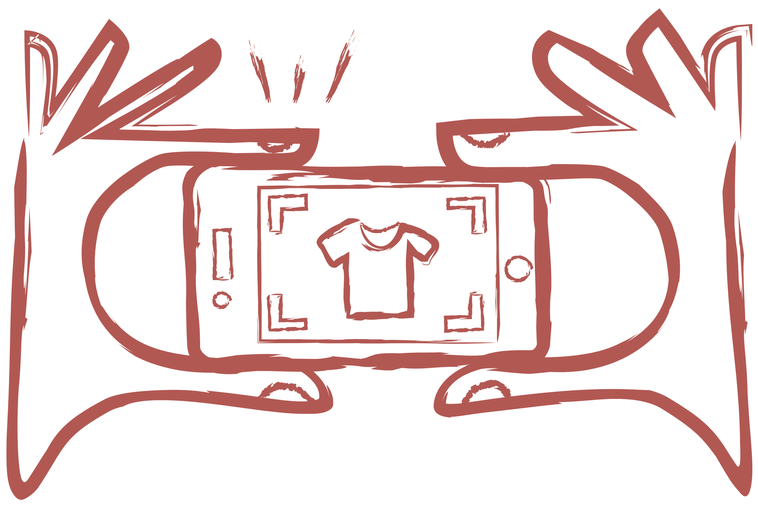
Return Steps

Our return process is easy. Here's what *you need* to do:



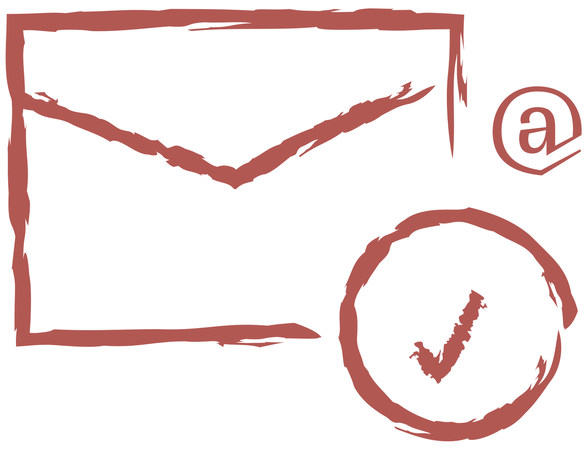
Step 01

Fill in the Return E-Form, indicate which item(s) you wish to return, qty & the reason why



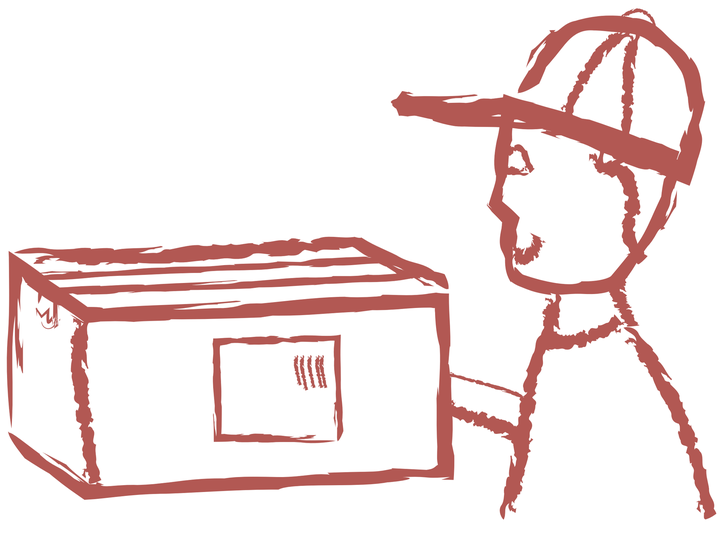
Step 02

Email us the E-Form and attach a clear photo of the item(s) you wish to return



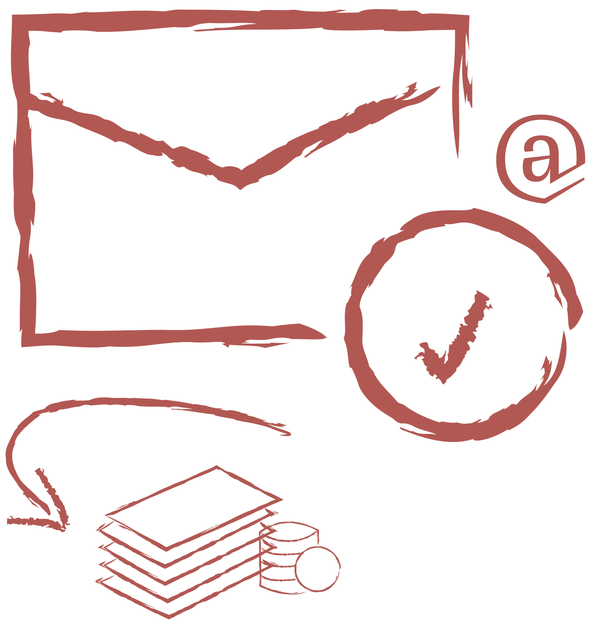
Step 03

Upon approval of the submitted E-Form and image(s) you can then start the return process



Step 04

Print the E-Form, pack your package, call and hand over to the courier company. Follow instructions in the E-Form



Step 05

Once we have received the package, we will confirm receipt for refund.
All approved returns, will be credited (see T&C) with the same method of payment, currency, account

For more information on returns, please see our Terms & Conditions. If you require further assistance, please contact our team at hello@shopcollide.com